

Hearing loss

Wave or touch the person's shoulder to draw the person's attention

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Keep sentences short and use proper sentence construction.

Rephrase words originally used, rather than repeat sentences if the person does not understand.

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Speak clearly so that the person can see and read your lips.

Do not smoke, chew gum or let your hair cover your face whilst in conversation.

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Use a normal tone of voice when having a conversation, unless otherwise indicated by the person.

Use facial expressions to correspond with the topic and mood of discussion.

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Keep eye contact with the person and talk to the person and not to the interpreter / lip speaker/ transcriber.

Use basic signs to support you in transferring your message.

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Indicate unforeseen happenings e.g. sudden loud music or dogs fighting.

Do not change the subject or change your language in mid-sentence.

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Ensure that the light shines on your face from the front.

GOLDEN RULE: ask the person!



Need more information?

Western Cape Association for Persons with Disabilities
www.wcapd.org.za
0215552881